

## Health and Safety Plan

### Xiao Oriental Massage, Ukiah, CA

1. Mendocino county signage regarding social distancing, required face covering, and request not to enter if feeling sick will be posted at the entrance to the business.
2. All employees and clients will be provided with and required to wear face coverings while in the business.
3. All employees will be instructed in the proper wearing of face coverings, and how to clean and disinfect frequently touched surfaces, bathroom fixtures, and massage tables. Massage tables will be cleaned and disinfected between customers, and all paper and linen coverings will be changed. Employees will be instructed to frequently wash their hands with soap and water.
4. Customers will have their temperatures checked upon entering the business with a no contact forehead thermometer, and will be required to wear face coverings and to wash their hands with soap and water after entering. Anyone who refuses any of the above requirements will be denied service.
5. Frequently touched surfaces and bathrooms will be cleaned and sanitized between customers. Massage tables will be sanitized and all coverings changed between customers. Only one customer at a time will be allowed in a massage room. And all massage therapists will have their temperatures checked at the beginning of each day. Employees will be asked to stay at home if they are feeling sick.
6. Crowd gatherings are not an issue at this business. If more than one customer is at the business at the same time they will be reminded to social distance. Furniture in the waiting room will be arranged to encourage that.
7. Physical distancing usually not a problem, but if necessary, customers will be reminded to do so.
8. Payment is made by cash or credit card. Credit card processing is done with a dial up phone terminal with no customer contact. Terminal will be wiped with disinfectant frequently.
9. Business layout is basically a greeting/waiting room upon entering, with individual massage rooms that accommodate one customer at a time.