1.Describe the type of signage you will have and locations.

All required signage is posted at entrance to business in clear view. Signage has been sourced form Mendocino county website.

2.Describe the PPE you will provide to your employees and clients.

Therapist wears facial covering; shield gloves while performing all personal care services. Client wears mask with exception of facial and makeup services when therapist will wear mask and shield and gloves. Plastic shield at reception desk.

3.Describe your plans for training employees and temporary workers on the use of PPE; disinfection; sanitation and other cleaning techniques. I do not have employees at my business but I would refer them to the Mendocino county COIVD resource and website and explain protocols prior to services being performed.

4.Describe your plans for protecting your employees' health.

All clients receiving services are required to complete a COVID form prior to receiving services to ensure they have not had contact with anyone tested positive and they do not have symptoms. All clients get temperature taken prior to entering business.

5.Describe your plans for protecting the health of clients.

Limited to one client at a time with no guests, sanitation stations located in business and facial coverings worn by therapist. Linen service to ensure proper sanitation in between clients and no cross contamination. Linens disposed in covered receptacle. All instruments used for services disinfected in between each client and work areas sanitized between each client.

6.Describe how you will prevent crowds gathering at your facility.

Limit to one client in a treatment room at a time and requirements for retail space with social distancing. Never have more than three or four people in shop at a time anyway

7.Describe how you will enforce physical distancing at your facility.

Signage and markings on floor by reception desk

8.Describe the payment methods you will use (contactless is preferred).

We use contactless payment via our online payment processing system.

9.Describe the cleaning protocols you will apply to your facility.

We are required by our state board to sanitize and disinfect between each client. We use hospital grade disinfectant as required by our state board. We dispose of linens in between each client in closed touch less receptacle and clean linens are stored in covered space. All door knobs and common areas are wiped down after each client.

10.Describe your policy regarding the use of facial coverings in your facility.

Everyone entering business must wear a facial covering- no exceptions.

11.Describe the cleaning and disinfection techniques you will use on appliances and implements used in personal care services. We use hospital grade disinfectant to sanitize every instrument in between clients. This is done in a closed touch fewer receptacles located in treatment room. All areas wiped down after treatment.

12.Describe the layout of your place of business including placement of products.

There is a small retail shop on first floor; second floor has two treatment rooms and a bathroom. Testers of products are no longer available as to avoid cross contamination.

13.If you are an esthetician or provide skin care/cosmetology services, describe any specific cleaning procedures and other hygiene practices you need to follow.

Our state board requires us to not only sanitize instruments, work area and linens in between each client but also requires us to have clearly labeled receptacles for instruments as “clean” “disinfected” so as to avoid cross contamination. California Estheticians are required to have no less than 600 hours of education on sanitation, disease and disorders of the body, after which we must complete a two day test to ensure we understand the required safety and sanitation protocols as to avoid cross contamination. We are required to renew this license each year. Our establishment must also meet sanitation requirements and is randomly tested by our state board at will to ensure proper sanitation practices.

14.If you provide electrology services, describe any specific cleaning procedures and other hygienepractices you need to follow.

Does not apply

15.If you provide nail services, describe any specific cleaning procedures and other hygiene practices you need to follow.

Does not apply

16.If you work with tattoos or piercings, describe any specific cleaning procedures and other hygiene practices you need to follow.

Does not apply

17.If you provide non-medical massage services, describe any specific cleaning procedures and other hygiene practices you need to follow.

Does not apply