***TBT’S COMMITMENT TO PANDEMIC SAFETY WHILE WE ARE TOGETHER***

***PLEASE NOTE: WE RESERVE THE RIGHT TO REFUSE SERVICE TO ANYONE WHO IS UNWILLING TO WEAR A MASK AND/OR WHO MAY BE SHOWING SIGNS OF FLU-LIKE OR EVEN ALLERGIE SYMPTOMS. WE WILL NOT CONTINUE THE SERVICE IF THERE IS CONSISTANT COUGHING OR SNEEZING. WE WILL END THE SPA SERVICE AND ASK YOU TO POSTPONE UNTIL YOU ARE NO LONGER HAVING SYMPTOMS. PLEASE UNDERSTAND THIS IS HOW WE ALL STAY SAFE. WE UNDERSTAND THIS MAY BE INCONVENIENT OR DISAPPOINTING, HOWEVER, SAFETY IS PARAMOUNT DURING THESE TRYING TIMES.***

* ***Masks must be worn at all times from the moment you enter the building (also during your treatment). During the massage when face down, you are still required to ware your mask. No exceptions.***
* ***Symptom Check during reservations:***a symptom check has been added to the reservation process and part of our liability waiver that must be signed at each visit. Before booking an appointment, you must indicate if you or anyone in your household has experienced covid-19, fever, cough, sore throat, shortness of breath, or unusual aches, pains, nausea or diarrhea. If the answer is yes, you will be asked to reschedule 14 days after symptoms have abated. We do require a credit card to hold your reservation. We also require a minimum of 24 hour cancellation notice in order to avoid being charged in full for your missed spa services, with the reasonable exception of waking up the day of your treatment with possible covid-19 symptoms.
* ***Social Distancing***:  We want to respect the 6 ft. requirement and will do our very best to make sure everyone is respecting this request. In order to achieve optimal safety, we will be suspending the lounge waiting area before or after treatments and tea for the time being. Please be prepared to wait in the courtyard or your vehicle, before your appointment. You will be called on your cell phone to meet up for your intake before entering the building. If you do not have a cell phone, give that information ahead of time and I will come out to your vehicle to great you if you are not in the courtyard.
* ***Temperature and Symptom Check for all staff and customers:***

All providers, including customers will have their temperature and symptom check before entering. If at any time any of our staff or customers answer yes to the symptom questions or register a temperature of 100.4 or higher they will be asked to leave the premises and will need to be symptom and fever-free to be able to return.

* ***PPE****:*All staff will be required to wear PPE while in the spa. This includes masks, gloves, and face shields. Staff will be supplying a new mask for each client. Clients are required to use hand sanitizer before entering the room available at the door and in each room.
* ***SANATIZING/DISINFECTING:***clean-up time between services has been extended to 15-30 minutes to ensure proper sanitation. This includes washing hands for a minimum of 20 seconds with soap such as Hibiclens, changing of all guest linens, including adding new face cradle covers between services, disinfecting the spa equipment and treatment rooms between guests as always.
* ***ROBES:***we will be suspending our robes, for the time being in accordance with the guidelines and recommendations of the Massage Board and the Governor.

**THANK YOU IN ADVANCE FOR ADHERING TO THESE NEW REGULATIONS AND PROCEDURES THAT WE ARE ALL AFFECTED BY.**