Safe Business Opening Plan for Gualala River Redwood Park

In order to stay within the guidelines provided by the state of California and the County of Mendocino, Gualala River Redwood Park is implementing the following policies and procedures due to COVID 19 to protect our customers, staff and small coastal community.

Gualala River Redwood Park will post signage promoting social distancing and advising customers with certain symptoms not enter the property if they are feeling ill.

Our employees will be using PPE such as masks and gloves and understand the importance of not coming to work if feeling ill. We have made an outside kiosk to keep guests in their vehicles at the time of check in with a protective sneeze guard between employee and guest who will remain in their vehicle. There is no admittance into the campground office except for the active employees on shift. The small campground store will operate through a pass-through window and no one is permitted in the store itself except for the active employee on shift.

Each employee will wipe down all personal equipment shared by employees such as work tools, phones, and keyboards after each use. Hand sanitizer is always readily available.

We are protecting our guests and staff by closing places within the campground that are public such as restrooms, showers, laundry, playground and large group area. We are only allowing self-contained recreational vehicles for the entire summer season and no tents are permitted. Self-contained vehicles must include a sink, toliet and grey, black and fresh water holding tanks due to public facility closures such as showers and restrooms. By closing these areas, this will prevent the gathering of large groups.

We take reservations over the phone and are taking payment at that time to promote contactless payment methods.

Our staff and managers live on property and there is someone available 24/7 in case of a COVID related emergency.

Per the County of Mendocino, we allow maximum of 6 people per campsite regardless of age. We are implementing an immediate family only policy per site.

The campground has 102 campsites. We are only allowing 77 of them to be open to stay within the County’s 75% occupancy SIP rule.

Each customer has received an email confirmation with a link to the Mendocino County SIP Order for them to review.

In the event a guest is sick on property, they will occupy the campsite they are in for 14 days in their self-contained recreational vehicle.

All employees are trained with emergency contact information, use of sanitation devices and are wearing PPE. Each employee understands the importance of the cleaning of high traffic areas, disinfecting shared equipment