

REGAL THEATRES COVID-19 OPERATIONAL PROCEDURES

Where any local state/county mandates a more robust control or requirement it shall supersede this document

Employees

PPE requirements will vary by State.

- Masks and gloves will be required for all employees where mandated.
- All Employees working in food areas, or high contact areas, will wash their hands at least every ½ hour.
- At the start of each shift, all employees including management, must have their temperature taken using a contactless thermometer.
- Any employee with a temperature of 100.4°F will not be permitted to work and will be asked to return home.
- At the start of each shift, each employee will be required to complete a screening question which will confirm they do not have any common COVID-19 symptoms, that they have not come in to contact with or caring for someone with COVID-19 or COVID-19 like symptoms. Any employee with a positive response will not be permitted to work and will be asked to return home.
- During breaks staff will maintain social distancing guidelines. Staff breaks will be staggered.
- All employees will be provided training on all new policies before we open for business.

Guests

- Patrons must wear masks where required by State/County.
- Signs will be posted to indicate that social distancing guidelines must be maintained.
- Hand sanitizer stations will be located throughout theatres.
- Proper markings on floors will be installed to maintain mandated physical distance levels.
- Purchasing tickets online or via our app, will be promoted and guest encouraged to use our ticketless options.
- Auditorium capacities will be reduced to 50% to maintain proper social distancing guidelines.
- Rest Rooms before, during and after each showing will be monitored to maintain proper social distancing guidelines and cleaned.
- Auditoriums will be thoroughly cleaned and sanitized in between each show.
- Showtimes will be staggered to ensure capacity is controlled and enough time is allotted for cleaning the theatres.
- Social distancing will be enforced in all public seating areas, lounges, restaurants and game rooms.
- All touch point areas including Kiosks and sitting areas will be cleaned and sanitized throughout the day.

Concessions Sales

- Concessions lines will maintain physical distancing standards. If mandated, guests and employees will wear masks. Food service workers will wear gloves.
- Guests will have ability to order concessions on the Regal App once they are in the building as to avoid standing in lines.
- Staff will maintain a high standard of sanitization of all counters, point of sale monitors, credit card readers and all concession equipment.
- Theatres will operate with a reduced retail offering, initially concentrating on core products like Popcorn, Drinks and packaged Candy.
- Condiment stands will be cleared of all items.
- All straws and cutlery used in the theatre will be wrapped and for one time use only.