

Business Health and Safety Plan for Van Zandt's Redwood View Resort

1. We have signs in each of our cabins and in our office which talk about social distancing guidelines and how to stop the spread of the virus.
2. We have prepared bags of face masks, alcohol wipes, and spray bottles of alcohol for each cabin. Our one employee has access to those same items as well as all the cleaning products she will use to sanitize between guests. Our cabins are "housekeeping" cabins and we only clean in between guests.
3. Our employee who cleans the cabins has been doing so for years and probably knows more about sanitation than I do. However we have had several conversations about the bleach, alcohol and Lysol products she will use to clean the cabins and that she will wear gloves and a face mask while cleaning.
4. We will warn our guests upon arrival that we are strictly following the social distancing guidelines and expect them to do so while onsite. When interacting with our managers/cleaners they will be expected to wear masks and stay at least 6 feet away.
5. We will be doing extensive sanitizing cleaning between each set of guests and supplying the masks and wipes, etc.
6. Our cabins are spaced far apart and the field is large enough to "gather" following social distancing guidelines. Most groups that come have rented the entire resort and are all family or very close friends.
7. If we notice groups gathering too closely together or too close to our managers, we will verbally reinforce the guidelines. If it becomes a problem, we will ask them to leave the resort.
8. We take payment by check or credit card. We have wipes in the office as well as alcohol spray to clean both.
9. Stephen Villamor, our manager, will be our COVID19 contact. His phone number is 707-272-6327. He does work in Ukiah on weekdays which is a 40 minute drive away. Veronica Madrigal is onsite and can be reached at 707-272-9502.
10. Reservations are taken by phone and email up to 2 years in advance. We rarely if ever have drive-ins. We are pretty much booked solid for the season. Sometimes guests will make a reservation for the next year at the end of their stay, which can be done from a 6 foot distance.

11. Our cabins are 1 or 2 bedroom cabins with a maximum of 3 people per room.
12. We have 5 housekeeping cabins and 1 tent cabin at our resort. Our maximum capacity is 24.
13. It takes Veronica about 2 hours to clean a cabin in between guests..it may take a bit longer from now on with the extra steps to sanitize door handles etc.
14. We will have a sign-in agreement for the guests to sign stating that they will follow social distancing guidelines and that if anyone should start to experience any virus symptoms, they will immediately.
15. We do not have a sauna, hot tub or steam room.