

Oz Farm Safe Reopening Protocols, subject to change with State Guidances

1. Signage

There will be health & hygiene reminders posted at all entrances, including the proper way to wear, handle and dispose of face coverings. Signage will also be posted in all key areas for employees.

2. Personal Protective Equipment (PPE)

Appropriate PPE will be worn by all employees based on their role and responsibilities and in adherence to Mendocino County regulations and guidance. Gloves and masks will be provided to employees and protective eyewear will be highly encouraged. Guests will be provided with hand sanitizer

3. Training Employees on Proper PPE Usage

Training on how to properly use and dispose of all PPE will be offered to all employees. This training will include the requirement for employees to first wash their hands thoroughly and then put on gloves before each cleaning and dispose of their gloves and wash their hands after each cleaning. Employees will be trained on disinfection, sanitation and other cleaning techniques and will be required to use PPE while engaging in these activities.

4. Plan for Protecting Employee Health

The frequency of cleaning and disinfecting will increase in high traffic employee areas with emphasis on employee break areas and restrooms. We will equip workstations and desks with proper sanitation products, including hand sanitizer and sanitizing wipes, and provide personal hand sanitizers to all staff directly assisting customers.

Further topics for employee training, in order to protect both employee and guest health, will include:

Information on COVID-19, how to prevent it from spreading, and which underlying health conditions may make individuals more susceptible to contracting the virus.

- Self-screening at home, including temperature and/or symptom checks using CDC guidelines.
- The importance of not coming to work if employees have a frequent cough, fever, difficulty breathing, chills, muscle pain, headache, sore throat, recent loss of taste or smell, or if they or someone they live with have been diagnosed with COVID-19.
- To seek medical attention if their symptoms become severe, including persistent pain or pressure in the chest, confusion, or bluish lips or face. Updates and further details are available on CDC's webpage.

- The importance of frequent handwashing with soap and water, including scrubbing with soap for 20 seconds (or using hand sanitizer with at least 60% ethanol or 70% isopropanol when employees cannot get to a sink or handwashing station, per CDC guidelines).
- The importance of physical distancing, both at work and off work time (see Physical Distancing section below).
- Proper use of face coverings, including:
 - o Face coverings do not protect the wearer and are not personal protective equipment (PPE).
 - o Face coverings can help protect people near the wearer, but do not replace the need for physical distancing and frequent handwashing.
 - o Employees should wash or sanitize hands before and after using or adjusting face coverings.
 - o Avoid touching eyes, nose, and mouth.
 - o Face coverings should be washed after each shift.
- Information on employer or government-sponsored leave benefits the employee may be entitled to receive that would make it financially easier to stay at home.

5. Plans for Protecting Guest Health

All of the Employee Training protocols described above will help ensure guest health, and employees are instructed to contact the manager if they notice an employee or a guest is displaying symptoms of COVID-19. Further measures for guest health include:

Guests will have their temperature taken upon arrival.

Physical Distancing

Guests are advised to stand at least 6 feet from others whom they are not traveling with while standing in lines or moving around the property.

Hand Sanitizer

Hand sanitizer (with at least 60% ethanol or 70% isopropanol) will be available for guest use near entrance at the front desk as well as in guest welcome package and other key areas throughout the property.

Face Covering

Employees will be wearing a face mask during all interactions with guests, and while cleaning guest rooms.

Guests are also strongly encouraged to wear face masks when around others

whom they are not traveling with where physical distancing is difficult or barriers do not exist. Guests are encouraged to bring their own face coverings but will be provided one if needed.

6. Crowd Prevention Plan

Social distancing requirements and signage will be enforced and guests will be reminded to honor this policy during their stay and will not be allowed to invite non-booked guests to the property for any reason. Guests will be asked to not socialize with anyone outside of their own booking/cabin rental.

7. Enforcing Physical Distancing

Signage in each cabin reminds guests to honor social distancing. Guests will be asked to maintain physical distance of 6 feet from other guests if they cross paths in any public space on the property.

8. Payment Method

Guests will be asked to leave cash or check payment inside their cabin to avoid unnecessary contact with staff.

9. COVID Contact for property

Name: Dean Fernandez

Phone: 760-845-7948

Email: Dean@ozfarm.com

Contact person will be on-site and also available by phone at all hours

10. Reservations

All of our reservations will be made online.

11. Guest limits per booking

The number of guests permitted in each cabin will be limited to one household per booking (2 adults and their children)

12. Occupancy limitations of retreat center

Occupancy will be limited to 75% of full retreat capacity. The retreat can normally host up to 200 people including campgrounds, but occupancy will be limited to 100 people or less per any given night.

13. Hours between cabin occupancies

Cabins will be left unoccupied for a minimum of 72 hours between guests.

14. Signed guest agreement

Guests will be asked to sign their compliance with Mendocino County Public Health Orders when they book online.

15. Plans in event that guest contracts Covid-19

Our employees have been given clear instructions on how to respond swiftly to any presumed COVID-19 cases on property. In the event of a presumptive case of COVID-19, the guest's room should be removed from service and quarantined. The guest room should not be returned to service until case has been confirmed or cleared. In the event of a positive case, the room should only be returned to service after undergoing an enhanced sanitization protocol by a licensed third-party expert and in accordance with CDC guidelines. Further, we will identify close contacts (within six feet for 15 minutes or more) of an infected guest and take steps to isolate COVID-19 positive guest and close contacts.

16. Property hot tub to remain closed and non-operational