



Health and Safety Plan to reopen B Bryan Preserve for tours

6/12/20

B Bryan Preserve (BBP) will offer two options for guests to safely participate in a tour.

- Self-drive Safari – guests can visit the preserve in the safety of their own vehicle. Limited staff interactions as guests are not allowed to leave their vehicle.
 - VIP tour – up to 8 people in a family or social bubble would be able to ride in the BBP Land Rovers. This only offered on weekends and limited to 2 vehicles twice a day.
1. Describe the type of signage you will have and locations:
 - a. Signage outside of the tour barn where guests check in. Signage reminds them to wear masks at all times, limit interaction with staff at giraffe feeding and maintain 6' rule when feeding giraffe.
 2. Describe the PPE you will provide to your employees and patrons:
 - a. All staff have masks, gloves and hand sanitizer.
 - b. Guests are encouraged via the webpage and reservation booking to bring their masks as required. We do have masks available in case guests forget.
 - c. At giraffe feeding, guests are required to use hand sanitizer and wear mask.
 3. Describe your plans for training employees on the use of PPE, disinfection, sanitation and other cleaning techniques
 - a. We are using guidelines by CDC and have conducted training. We also review at each weekly staff meeting. Anyone NOT following guidelines will be written up and could be terminated.
 4. Describe your plans for protecting your employees' health
 - a. Employees are asked daily a list of health questions on any symptoms.
 - b. We use a no touch thermometer each morning to take employee temps.
 5. Describe your plans for protecting your employees' health
 - a. Staff will always be masked and practice social distancing.
 - b. Guests will be required to wear masks and only interact with their immediate group. They will not be with other guests at any time.
 - c. Hand sanitizer will be required around any high touch areas
 - d. We will sanitize each Land Rover before and after each tour
 - e. Restroom will be sprayed each time it is used on light switches, door handles, toilet handles, faucets, etc.
 - f. Only one family/guest's unit will be allowed in tour barn at a time.
 6. Describe how you will prevent crowds gathering at your facility.
 - a. All reservations are made in advance online or by phone so that we can limit number of people.
 - b. Self-drive safari is offered twice a day with a limit of 8 cars each time.
 - c. VIP safari only on weekends and limit to 4 vehicles only.

7. Describe how you will enforce physical distancing at your facility
 - a. Guests will be reminder of the distancing rule once they check in.
 - b. Staff will be available to keep visitors in line and abiding by the rule. Anyone continuing to disregard will be asked to leave.
8. Describe the payment methods you will use
 - a. All reservations are made in advance online or via phone. Paid in advance
9. Describe how you will ensure that shared items are disinfected.
 - a. Not applicable. We have no shared items
10. Describe your reservation system and how you plan to stagger individual visitors and those from different household units
 - a. Self-drive is limited to 8 vehicles each time. We hold each car back 3 minutes so that they don't create a bottle neck. Plus, guests are not able to leave their vehicle except at the giraffe stop where staff are managing the flow.
 - b. VIP tour is limited to only family or social groups.
11. Describe how you will reconfigure seating to maintain six feet of physical distancing
 - a. Not applicable. No seating
12. Describe methods for the use of items such as touchscreens, grab handles, buttons, telephone, props, etc.
 - a. We don't have a lot of these.
 - b. All door handles and high touch points will be sanitized with spray after every encounter.
13. If applicable, describe how you will indicate separate entry and exit to/from your facility.
 - a. Not applicable.
14. If your facility uses a shuttle service, describe how you will limit usage
 - a. We do not have a shuttle service
 - b. VIP tours in Land Rovers are limited to 2 per day on weekends and only with one family unit.
15. Describe your methods of reconfiguring parking areas to avoid congregation
 - a. Self-drive are not allowed out of their vehicle so they will not be parking
 - b. Only parking will be for weekend limited VIP tours that are a family unit
16. Describe how you will ensure physical distancing in restrooms
 - a. Guests are warned ahead of time that restroom will be limited and to plan ahead
 - b. Our restroom is only one stall so we can make sure of no more than one at a time.
 - c. After each use, restroom with be sprayed with sanitizer on high touch points
17. If your facility has a retail area, describe the health and safety guidelines you have take to protect employees and visitors
 - a. Only one person allowed in gift shop at a time.
 - b. Guests must use hand sanitizer prior to entering the gift shop as well as masked.
 - c. No handling of merchandise by guests.
 - d. Staff will always be masked and practice appropriate distancing.
18. If your facility has a food service area, describe the health and safety guidelines you have taken to protect employees and visitors
 - a. Not applicable.