Dolphin Isle Marina & RV Park

Health & Safety Plan for reopening

1. Signage will be placed at each entrance to the office building and also at the park entrance. Signs that will be included are “do not enter if sick”, “face covering required”, “practice social distancing”, and reservations are required.
2. PPE will be provided to employees including face masks and hand sanitizer. Hand sanitizer will also be available at the register for customer use.
3. All employees have attended a mandatory meeting discussing proper use of PPE, sanitation procedures and disinfection procedures.
4. All employees are instructed to stay home if they are sick or have symptoms of COVID-19 and will be screened prior to starting work for the day. We will be limiting office hours and customer interaction, but face masks will be provided for employees that must be in close contact with guests.
5. All Guests must have a reservation. We are encouraging people to pay by phone if possible, to limit face-to-face contact. We also have a secure drop box for payments by check. All receipts can be emailed if an email address is provided. Any transactions that need to be done face-to-face will be by appointment only, to limit the number of guests in the office at any given time.
6. All guests will be informed that the social distancing guidelines need to be followed and if they are not following them or the county health order they will be asked to leave.
7. We have a manager onsite to make sure everyone is following these guidelines.
8. We are encouraging people to pay by phone if possible, to limit face-to-face contact. We also have a secure drop box for payments by check. All receipts can be emailed if an email address is provided. Any transactions that need to be done face-to-face will be by appointment only, to limit the number of guests in the office at any given time.
9. Jack & Cindi LeMay/ Onsite managers 707-964-4113 or 707-813-7418(cell).
10. Reservations and appointments can be made by calling 707-964-4113.
11. Only one (1) Family unit allowed per site (2 adults and their children)
12. We currently have 61 RV sites; we have closed 16 of those to reduce capacity to the required 75% occupancy. Those 16 sites will be blocked off.
13. We require 1 hour between reservations to properly sanitize all connections at the site.
14. All sites are clearly marked, and others will be blocked off to prevent overcrowding.
15. All guest will be required to sign an agreement stating that they read will follow all rules and regulations set forth in the county health order.
16. All guest will have to be self-contained. We will not be opening our restrooms or laundry facility at this time.
17. N/A
18. N/A
19. Our laundry facility well not be opened at this time.
20. All employees have attended a mandatory meeting discussing proper use of PPE, sanitation procedures and disinfection procedures.
21. Any Communication that cannot be done over the phone will b e done wearing a mask and following social distancing guidelines.
22. N/A
23. N/A