

COVID-19 Protocols at McNab Ridge Winery Tasting Room

1. Signage:

- Placed County recommended Signs at both entrances of the facility to inform all employees and customers that they should: (A) avoid entering the facility if they have a cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, or new loss of taste or smell; (B) maintain a minimum six-foot distance from one another; (C) sneeze and cough into a cloth or tissue or, if not available, into one's elbow; and not shake hands or engage in any unnecessary physical contact.
- Signs in the restrooms reminding Customers to wash hands.

2. Measures for Employee Training:

- Information on COVID-19, how to prevent it from spreading, and which underlying health conditions may make individuals more susceptible to contracting the virus.
- Self-screening at home prior to coming to the Tasting Room, including temperature and/or symptom checks using CDC guidelines. <https://www.mayoclinic.org/covid-19-self-assessment-tool>
- The importance of not coming to work if employees have a frequent cough, fever, difficulty breathing, chills, muscle pain, headache, sore throat, recent loss of taste or smell, or if they or someone they live with have been diagnosed with COVID-19.
- To seek medical attention if their symptoms become severe, including persistent pain or pressure in the chest, confusion, or bluish lips or face. Updates and further details are available on CDC's webpage.
- The importance of frequent handwashing with soap and water, including scrubbing with soap for 20 seconds (or using hand sanitizer with at least 60% ethanol or 70% isopropanol when employees cannot get to a sink or handwashing station, per CDC guidelines).
- The importance of physical distancing, both at work and off work time (see Physical Distancing section below).
- Proper use of face coverings, including:
 - o Face coverings do not protect the wearer and are not personal protective equipment (PPE).
 - o Face coverings can help protect people near the wearer, but do not replace the need for physical distancing and frequent handwashing.
 - o Employees should wash or sanitize hands before and after using or adjusting face coverings.
 - o Avoid touching eyes, nose, and mouth. Safe Business Operations Protocol 05/19/2020 3
 - o Face coverings should be washed after each shift.

3. Measures To Prevent Crowds From Gathering (check all that apply to the facility):

- Limit of Retail Customers (non-wine tasting) in the store at any one time to 2 Customers which allows for customers and employees to easily maintain at least six-foot distance from one another at all practicable times. Retail Only section is marked off by tape and 6 ft Screens at the front of the Tasting Room. Retail Only floor space is 8 ft deep and 12 feet wide.
- Signs on the door requesting customers wait to be admitted if there are Retail Customers inside. Waiting spots are marked with orange tape on the Front Patio with 6 ft distance in between.
- Optional—Describe other measures: Wine Tasting is by Appointment Only and limited to Wine Tasting Sections in order to minimize crowds.

4. Measures To Keep People At Least Six Feet Apart (check all that apply to the facility):
 - Placed signs outside the store reminding people to be at least six feet apart, including when in line.
 - Placed tape at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.
 - Separate order areas from delivery areas to prevent customers from gathering: Curbside Pickup available for orders to prevent entrance into the Tasting Room.
 - All employees have been instructed to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.
 - McNab Ridge has separated their Tasting Room into 3 separate Tasting Areas: Front Patio, Inside, Back Patio to provide safe distance between customers during wine tastings.

5. Measures To Prevent Unnecessary Contact (check all that apply to the facility):
 - No food items are offered by McNab Ridge Winery Tasting room
 - cups, glasses, napkins, masks and gloves are all offered to customers by staff behind the counter to prevent general handling.
 - Bulk-item food bins are not available for customer self-service use. Safe Business Operations Protocol 05/19/2020 5
 - Not permitting customers to bring their own bags, mugs, or other reusable items from home that must be handled by employees. Customers bringing their own reusable items that do not require handling by employees is permissible.
 - Provide for contactless payment systems or, if not feasible, sanitizing payment systems regularly.
Describe: Many customers keep a card on file, but for those that do not, staff will take payment (either card, cash, or check) from the customer table and return with a disposable pen for the customer to sign their receipt. If the customer does not want to keep the pen, it must be thrown away after use.
 - Optional—Describe other measures (e.g. providing senior-only hours): McNab Ridge has separated their Tasting Room into 3 separate Tasting Areas: Front Patio, Inside, Back Patio to provide safe distance between customers during wine tastings. Wine Tastings are by Appointment Only to limit the number of guests.

6. Measures To Increase Sanitization (check all that apply to the facility):
 - Businesses and facilities re-opening should comply with the CDC Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools and Homes
 - No shopping carts or baskets currently available to customers.
 - Hand sanitizer is available at the front entrance of the facility at the checkout counter, as well as in the bathrooms.
 - Disinfecting all payment portals, pens, and styluses after each use, including cash register.
 - Disinfecting all high-contact surfaces frequently.
 - Optional—Describe other measures: Any additional measures not included here should be listed on separate pages, which the business should attach to this document.

You may contact the following person with any questions or comments about this protocol:

Name:

Phone number: